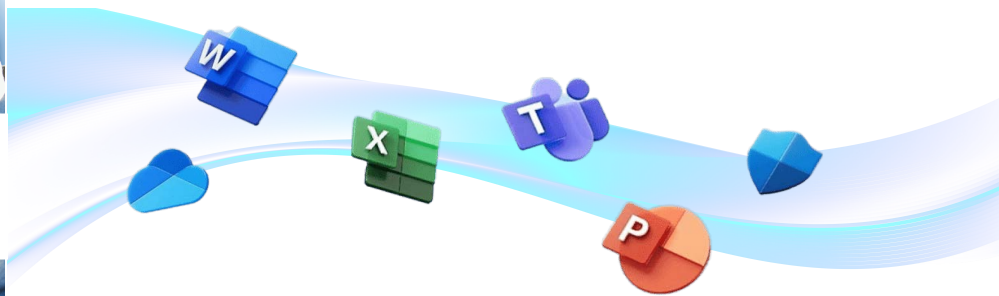


Managed 365 Overview

Taking the pain out of managing your Microsoft 365.

VCG manage the day-to-day operations, as well as ensuring that the devices, apps, users and critical services are secured.



Business Challenges

“Managing M365 takes up time our teams don’t have.”

“Keeping on top of the changes and the M365 roadmap is a luxury we don’t have.”

“We need to improve the security of Microsoft environment, but we don’t have the skills.”

Outcomes

Enhance compliance

Enhance security

End-to-end platform management

Maximise productivity & get the most from your Microsoft 365 licences

M365 Solution

Security

Microsoft Defender security policies. Exchange mailboxes, shared mailboxes, distribution lists and email security is managed for you.

Full control over application estate

Packaging applications, deploying applications, removing applications and updating applications.

Device management & productivity

Have full control over all your device estate, whether Windows, iOS, Android, desktops, laptops, tablets or phones.

Compliance

Achieve and maintain compliance regulations and accreditations.

Your M365 product estate managed securely and optimally by our expert team.

With the VCG Managed 365 service, you get more than end-to-end platform management. Benefit from optimised costs, managed compliance & security and the dedicated support of a Customer Success Manager, helping you move towards a modern way of work.

During onboarding, we assess your security and productivity posture to find the optimal setup for your organization.

We align tenant settings with NCSC guidelines and ensure compliance with regulations like Cyber Essentials or ISO27001.

Our Support Service Levels

Managed 365	Advantage
Overview	Fully managed Microsoft 365
Fully ITIL Managed Microsoft 365 tenant	✓
Microsoft 365 (EO, SPO, OneDrive, Teams, Office, Defender, Intune, Purview, Entra)	✓
Service level management	✓
Incident management	✓
Monday-Friday business hours support	✓
Support via email and phone channels	✓
Hands-on Break-fix support	✓
Support via dedicated Teams channel in addition to email and phone	✓
Intune Device & App management included (2 devices per user, <50 apps)	✓
Advanced Security - Managed Defender and Data Protection	✓
Customer success manager	✓
Access to optional service add-on's	✓

Making technology fit-for-purpose

Contact our Microsoft specialists today

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