

# VCG Care Backup 365

Backup your Microsoft 365 data and ensure your data is safe and secure, 24/7





 **Microsoft**  
Solutions Partner

Modern Work

## Microsoft does not backup your data

Backup is your responsibility, but we make this hassle-free!

-  Excellent backup and restore without the hassle.
-  Ensure all data is stored and safe beyond Microsoft's 93-day limit.
-  Protect your businesses against potential fines.

## Key Stats

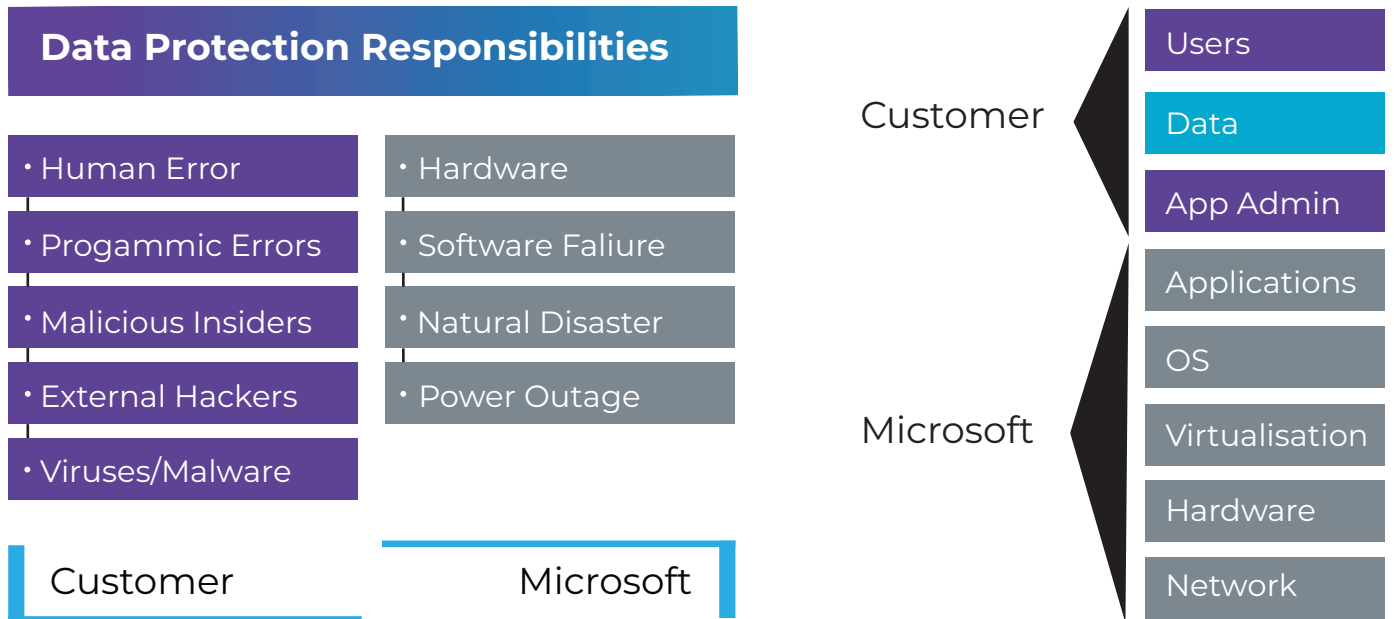
- In 2024, 50% of UK businesses reported experiencing a cyber security breach or attack.
- 92% of security data incidents are unintentional.

## Solution Benefits

- Fully encrypted backups.
- Simple and quick restores.
- Protection against ransomware and malware.
- Further data protection is applied by storing the data in smaller blocks, separately from the metadata.
- Immutable copies of your backups.
- Meet compliance requirements with long term data retentions.
- Restore data from users that have left the business.
- UK data centres with multiple availability zones.
- Protection against a Microsoft failure.
- 100% SaaS, no servers, agents, setup is within one day.
- No hidden costs, just pay for each user per month.

# Why Backup 365 / Microsoft

Backup is your responsibility, Microsoft doesn't backup your data.



## Our Service Levels

Backup 365	Foundation	Enhanced	Advantage
Overview	Backup platform Break-fix (Customer managed backups)	Enhanced backup management and monitoring. Customer managed restores.	Fully managed backups and restores, SDM, and add-on services
Backup Platform break-fix	✓	✓	✓
Incident management	✓	✓	✓
Monday-Friday business hours support	✓	✓	✓
Managed backups		✓	✓
Restores on request		✓	✓
Unlimited customer self-service restores		✓	✓
Automated reporting		✓	✓
24 x 7 support for priority 1 incidents			✓
Monthly test restores			✓
Customer success manager			✓
Quarterly service review			✓

Making technology **fit-for-purpose**

Contact our Microsoft specialists today:

email [cloud@vcg.group](mailto:cloud@vcg.group)

call +44 (0)161 406 1820

visit [vcg.group](http://vcg.group)

